



Training – Intercultural Communication



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Brochure

Every job is a human job. Collaborating with others is essential in every field of work. Today's society is becoming increasingly complex. On every possible level. How do you and your team perform in an increasingly diverse world?

Research shows that a diverse team performs either exceptionally well or exceptionally poorly. The key is good support and guidance. With the 'Intercultural Communication' training, you will work on developing the right skills, so that you and your team can move mountains.

PROGRAMME

This half-day training includes:

- Mini-lecture culture & communication
- Cultural dimensions
- Intercultural skills
- Values
- Team management

PURPOSE

After completing this training, you will be able to analyze and better understand cultural differences. In addition, you are aware of your own cultural framework, and you can more easily recognize the cultural framework of others. You have also become better at listening and actually hearing the needs of others. Moreover, you will learn about the importance of recognizing your own values, and those of others, so that a conversation in meta-communication becomes possible. Hence you can ultimately steer teams to create cultural synergy.

FOR WHOM

This training is for people who work in multicultural teams, have a lot of customer contact or manage teams from a senior position. In consultation with the client, this training can be given to beginners, intermediates, or advanced. So that the training optimally matches where you are now. Just where your needs lie.



PRACTICAL INFORMATION

The study load for this training is equal to the duration of the training, namely half a day. No preparation is necessary. Also, there will be no explicit homework afterwards. The training itself is not only an educational experience, but also a powerful intervention.

Study materials do not need to be purchased. If the use of exercises in the form of paper instructions, cards or other working methods is necessary, the trainer will take care of this.

No prior education is required to follow this training.

LOGISTICS

When: On request

Where: In company

For how many people: Between 8 - 12

Costs: €995* per daypart / €1850* full day

*Excluding travel expenses and rental of business space (if applicable). Exempt from VAT.

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